

HOTEL DIRECTORY

Check-In/Out & express check out

Official check-in time is 15:00pm while check-out time is 11:00am. Please call the front office should you require an extension, late check out is subject to room availability and a surcharge may apply.



Express check out

Guests have the possibility to check out earlier by informing the reception a day in advance.

Courier Service

Please contact the front office preferably one day in advance.

Coffee and Tea Making Facilities

Coffee and tea facility is available in your room. For replenishment, please contact the front office

Concierge service

Our team is ready anytime during the day to provide all the appropriate information about excursions, tavernas and other activities. Or even book taxis and all means of transportation for you.

Credit Cards

We accept the following credit cards: Master Card, Visa, Diners Club

Doctor

For any kind of medical assistance or emergency please contact the front office any time.

Boat tours & day trips

Live an unforgettable experience under the Cretan Sun, sailing across the blue waters of the Aegean Sea and discover secluded beaches with crystal clear blue waters. We will make all the arrangements for you and your party.

Baby Cot

Available for your perusal if not arranged beforehand, free of charge

Breakfast Buffet

Breakfast is served every day from 7:00am until 10:15 am. It can also be served in room with a small surcharge of 5.00€

Breakfast Early

We are more than happy to arrange breakfast boxes if you plan on leaving the hotel earlier than 7:00am. Please inform the reception the day before.

Breakfast A La Carte

A special breakfast a la carte menu is available every day from 10:00am until 13:00pm for those who seek for something extra or for those you like to sleep until late.

In Room Dining – Room Service

Please refer to the Room Service menu in this directory. Available every day from 10:30am to 23:00pm

Internet Corner

An internet corner with computer and printer/scanner/fax can be used at the lobby area by our Guests free of charge.

Laundry & Dry cleaning

External laundry service. please contact the front office.

Library

If you like spending time reading a book, do not forget to visit our library. You are more than welcome to leave the books that you've read and take something that you haven't.

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Official check-in time is 15:00pm while check-out time is 11:00am. Please call the front office should you require an extension, late check out is subject to room availability and a surcharge may apply.

Express check out is always possible. Please inform us of one day before.

Restaurant Reservations

Please pass by our front office to provide you with all the appropriate options for places and tastes that you should not miss.

Room Service

Please refer to the Room Service menu in this directory.

Luggage Service/storage & Transportation

Please contact the front office at any time in case you need any assistance with your luggage. A luggage room is available free of charge. Transportation of luggage is also possible upon request.

Lunch Box / Breakfast Box

In case you need to be away some day on a trip or leave earlier than 7:00am please contact the reception the day before in order to arrange something to take with you.

Massage Service

External service can be arranged by the front office for in-room appointment or advice for local Spas.

Front Office

Should you need assistance with a hotel related issue, a professional task or even our concierge services please dial 0.

Hairdressers

Feel free to contact the front office in order to arrange an appointment with the best hairdressers in town either in room or a beauty salon.

Lost & Found

Lost and found items will be kept by the hotel for a period of three months. Perishable items will be retained for one day only. The hotel reserves the absolute right to dispose of the item if it is not claimed within this period.

Credit Cards

We accept the following credit cards: Master Card, Visa, Diners Club

Doctor

For any kind of medical assistance or emergency please contact the front office any time.

Food Allergies & Dietary Requirements

Our chefs are available at any time to meet your dietary needs and consider any food allergies. Please inform us for any special needs or requests so we can accommodate you in a timely manner.

Pillow Menu

Sweet dreams are made of these; choose the one that suits you among a variety pillows for your own comfort.

Postage Stamps

Available at our front office

HOTEL DIRECTORY

Smoking

For the safety and comfort of all our guests, **SMOKING** is not permitted in the rooms. Smoking is allowed only on the patios/balconies and in open air areas.

Swimming Pool

The swimming pool is open from 10:00a.m. to 19:00p.m. daily.

Taxi Service

Please contact the front office at least 15 minutes before.

Towels

In case you need your towels to be replenished, please contact the front office at any time. Pool towels can also be found at the front office with extra charge.

Rooms for the disabled

There are rooms for people with special needs in the Unit.

Wi-Fi

Wi-Fi internet access is available and complimentary throughout the property.

Wake-up Call Service

Please call the front office to arrange your wake-up call.

Mini Bar

A Mini Bar is installed in your room for your own convenience.

Parking

Free of charge parking areas within the property.

Satellite TV

A wide selection of worldwide TV channels are provided in smart TVs in every room

Safe Deposit Box

For your convenience, a Safe Deposit Box is available inside the closet in the room free of charge. Instructions on how to use can be found above it. There is also a central safety box for your perusal, please ask at the reception.

Tours & Sightseeing

For tour information and arrangements, please contact the front office

Safety, Security and Emergency Procedures

Security cameras are installed in public areas of the property for your own safety. Please call the front office for all questions concerning this subject.

Liability insurance is available

- In case you discover a fire, break the glass of the nearest alarm point.
- Dial 0 and give full details and location of the smoke or fire.
- When you hear the alarm bells ringing continuously, evacuate the area and assemble at the lobby.
- Close doors, windows and switch off the air conditioning if possible before leaving.

Important notes to remember

- ALWAYS familiarize yourself with the nearest emergency exit indicated on the evacuation instructions
- ALWAYS leave via the designated stairs and emergency exit.
- DO NOT stop to collect personal belongings.
- DO NOT re-enter the building unless authorized to do so by the hotel personnel.
- Ensure that electrical appliances are turned off after use
- Exercise caution when using matches or candles